



520 Montana Avenue Santa Monica CA 90403 / 310-739-9337 / lisakleinspeech@yahoo.com / www.lisakleinspeech.com

## PRIVACY NOTICE

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully. It is effective as at 12/22/15.

Lisa Klein Speech is required by law to keep your health information safe. This information may include:

- notes from your doctor, teacher, or other health care provider
- your medical history
- your test results
- treatment notes
- insurance information

A government rule requires that you get a copy of this privacy notice. This rule is called the Health Insurance Portability and Accountability Act, or HIPAA for short. I will ask you to sign a paper saying that you have been given this notice. Read this notice at any time to see how your health information can be used and who can see it.

### How Your Health Information May Be Used Or Shared Without Your Permission:

I may use or share your health information without your permission for the following reasons:

- **Treatment.** I may share information with doctors and other health care providers who care for you or your child. For example, if your child attends other types of therapies, I will share my results of treatment with other therapists.
- **Health Care Operations.** I may be use and share your health information to run the clinic and make sure all patients receive good care. For example, I may use your health information to:
  - see how well my services are working
  - see how I compare to other clinics
  - make my services better
  - help others study health care services
- **Abuse and Neglect.** I may share your health information with government agencies when there is evidence of abuse, neglect, or domestic violence.
- **Appointment Reminders.** I will use your information to remind you of upcoming appointments. Reminders may be sent in the mail, by email, or by phone call or voicemail message. If you do not wish to get reminders, please let me know. (See attached cancellation policy).
- **As Required by Law.** I will share your information when I am told to do so by federal, state, or local law. I will also share information if the police or courts ask me.
- **Government Functions.** Your information may be shared for national security or military purposes. If you are a veteran, your information may be shared with the Office of Veteran's Affairs.



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- **Information about a Person Who Has Died.** I may share information with the coroner, medical examiner, or a funeral director, as needed.
- **Marketing.** I may use your information to let you know of other services that might be of interest to you.
- **Public Health Risks.** I may report information to public health agencies as required by law. This may be done to help prevent disease, injury, or disability. It may also be done to report medical device safety issues to the Food and Drug Administration and to report diseases and infections.
- **Regulatory Oversight.** I may use or share your information to report to agencies overseeing health care. This may include sharing information for audits, licensure, and inspections.
- **Threats to Health and Safety.** Your health information may be shared if it is believed that it will prevent a threat to your health and safety or the health and safety of others.
- **Worker's Compensation.** I will share your information with Worker's Compensation if your case is being considered as a work-related injury or illness.

#### **When Your Permission Is Needed To Use Or Share Your Health Information:**

You must give me permission to use or share your health information for any situation that is not listed in this notice. You will be asked to sign a form, called an authorization, to allow me to use or share your information. You are allowed to take back this authorization, called revoking authorization, at any time. I will not be able to get the information back that I shared with your permission.

#### **You have the right to:**

- **Ask me not to share your information.** You can ask me not to use or share your information for treatment, payment, or health care operations. You can also ask me not to share information with people involved in your care, like family members or friends. You must ask for limits in writing. I must share information when required by law. I do not have to agree to what you ask.
- **Ask me to contact you privately.** You can ask me to only contact you in a certain way or at a certain place. For example, you may want me to call you but not email. Or you may want me to call you at work and not at home. You must ask us in writing. I will do all I can to do as you ask.
- **Look at and copy your health information.** You have the right to see your health information and get a copy of that information. You have a right to see treatment, medical, and billing information. You may not be able to see or copy information put together for a court case, certain lab results, and copyrighted materials, such as test protocols.
- **Ask for changes to your health information.** You can ask me to change information that you think is wrong. You can also ask that I add information that is missing. You must ask me in writing and give me a reason for the change. I do not have to make the change.
- **Get a report of how and when your information was used or shared.** You can ask me to tell you when your information was shared and whom I shared it with. There are some rules about this:
  - You need to ask me in writing.
  - You must tell me the dates you are asking about and if you want a paper or electronic copy.
  - You may get information going back 6 years, but it cannot be for earlier than April 14, 2003. This is the date when the government privacy rules took effect.



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- **Get a paper copy of this privacy notice.** You can get a paper copy of this notice at any time. You can get a copy even if you have already signed the form saying you have seen this notice.
- **File complaints.** You can file a complaint with me or with the government if you think that
  - your information was used or shared in a way that is not allowed
  - any of your rights are denied

### Whom does this notice cover?

The people that must follow the rules in this notice are:

- Lisa Klein
- Anyone who is allowed to add health information to your file, including students and other staff
- Any volunteers who may help you while you are at Lisa Klein Speech

### Changes to the Information in This Notice:

I may change this notice at any time. Changes may apply to information I already have in your file and any new information. Copies of the new notice will be available. The notice will have a date on the front page to tell you when it will take effect.

### Complaints:

You may file a complaint if you think I did something wrong with your information. You can complain to your regional office of the United States Office of Civil Rights. To find out more about filing complaints, go to [www.hhs.gov/ocr/privacy/hipaa/complaints/index.html](http://www.hhs.gov/ocr/privacy/hipaa/complaints/index.html). All complaints must be in writing. You will not get in trouble for filing a complaint.

**If you have any questions about this notice or your privacy rights, please contact:**

**Lisa Klein (310) 739-9337**

**[lisakleinspeech@yahoo.com](mailto:lisakleinspeech@yahoo.com)**